



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Genesys Multicloud CX Web-based API Reference

Statistics Notifications API

---

## Contents

- 1 Base path: /statistics/v3

---

Base path: /statistics/v3

POST	/notifications CometD endpoint
------	-----------------------------------

### CometD endpoint Responses

Code	Reason
200	Ok
500	Error

### Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

"https://api-demo.com/statistics/v3/notifications?"

POST	/notifications/connect CometD connect
------	--

### See the CometD documentation for details. Responses

Code	Reason
200	Ok
500	Internal Server Error

### Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

"https://api-demo.com/statistics/v3/notifications/connect?"

POST	/notifications/disconnect CometD disconnect
------	--

### See the CometD documentation for details.

---

---

## Responses

Code	Reason
200	Ok
500	Internal Server Error

## Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

"https://api-demo.com/statistics/v3/notifications/disconnect?"

POST	/notifications/handshake CometD handshake
------	--

See the CometD documentation for details.

## Responses

Code	Reason
200	Ok
500	Internal Server Error

## Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

"https://api-demo.com/statistics/v3/notifications/handshake?"

POST	/notifications/subscribe Subscribe to CometD channel notification
------	--

See the CometD documentation for details.

Current channels:

- /statistics/v3/service - information about service state
- /statistics/v3/updates - statistics updates

## Responses

Code	Reason
200	Ok
500	Internal Server Error

## Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

"https://api-demo.com/statistics/v3/notifications/subscribe?"

---

POST	/notifications/unsubscribe Unsubscribe from CometD channel notification
------	--

See the CometD documentation for details.

## Responses

Code	Reason
200	Ok
500	Internal Server Error

## Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

```
"https://api-demo.com/statistics/v3/notifications/unsubscribe?"
```