

GENESYS

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Genesys Multicloud CX Web-based API Reference

Statistics Notifications API

Contents

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CometD endpoint Responses

Code	Reason
200	Ok
500	Error

Usage

curl -X POST

-H "x-api-key: your_API_key"

[&]quot;https://api-demo.com/statistics/v3/notifications?"

POST	/notifications/connect
	CometD connect

See the CometD documentation for details.

Responses

Code	Reason
200	Ok
500	Internal Server Error

Usage

curl -X POST

-H "x-api-key: your_API_key"

POST /notifications/disconnect CometD disconnect

See the CometD documentation for details.

⁻H "Content-Type: application/json"

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[&]quot;https://api-demo.com/statistics/v3/notifications/connect?"

Responses

Code	Reason
200	Ok
500	Internal Server Error

Usage

curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

"https://api-demo.com/statistics/v3/notifications/disconnect?"

POST /notifications/handshake CometD handshake

See the CometD documentation for details. Responses

Code	Reason
200	Ok
500	Internal Server Error

Usage

curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

"https://api-demo.com/statistics/v3/notifications/handshake?"

POST /notifications/subscribe
Subscribe to CometD channel notification

See the CometD documentation for details.

Current channels:

- /statistics/v3/service information about service state
- /statistics/v3/updates statistics updates

Responses

Code	Reason
200	Ok
500	Internal Server Error

Usage

curl -X POST

-H "x-api-key: your_API_key"

-H "Content-Type: application/json"

[&]quot;https://api-demo.com/statistics/v3/notifications/subscribe?"

/notifications/unsubscribe POST Unsubscribe from CometD channel notification

See the CometD documentation for details. Responses

Code	Reason
200	Ok
500	Internal Server Error

Usage

curl -X POST

-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

[&]quot;https://api-demo.com/statistics/v3/notifications/unsubscribe?"