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Genesys Multicloud CX Web-based API Reference

Statistics Notifications API

Contents

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POST	/notifications CometD endpoint
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CometD endpoint Responses

Code	Reason
200	Ok
500	Error

Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

"https://api-demo.com/statistics/v3/notifications?"

POST	/notifications/connect CometD connect
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See the CometD documentation for details. Responses

Code	Reason
200	Ok
500	Internal Server Error

Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

"https://api-demo.com/statistics/v3/notifications/connect?"

POST	/notifications/disconnect CometD disconnect
------	--

See the CometD documentation for details.

Responses

Code	Reason
200	Ok
500	Internal Server Error

Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

"https://api-demo.com/statistics/v3/notifications/disconnect?"

POST	/notifications/handshake CometD handshake
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See the CometD documentation for details.

Responses

Code	Reason
200	Ok
500	Internal Server Error

Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

"https://api-demo.com/statistics/v3/notifications/handshake?"

POST	/notifications/subscribe Subscribe to CometD channel notification
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See the CometD documentation for details.

Current channels:

- /statistics/v3/service - information about service state
- /statistics/v3/updates - statistics updates

Responses

Code	Reason
200	Ok
500	Internal Server Error

Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

"https://api-demo.com/statistics/v3/notifications/subscribe?"

POST	/notifications/unsubscribe Unsubscribe from CometD channel notification
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See the CometD documentation for details.

Responses

Code	Reason
200	Ok
500	Internal Server Error

Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"
```

```
"https://api-demo.com/statistics/v3/notifications/unsubscribe?"
```