

# **GENESYS**

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# Genesys Multicloud CX Web-based API Reference

Statistics Notifications API

# Contents

• 1 Base path: /statistics/v3

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# CometD endpoint Responses

Code	Reason
200	Ok
500	Error

#### Usage

curl -X POST

-H "x-api-key: your\_API\_key"

<sup>&</sup>quot;https://api-demo.com/statistics/v3/notifications?"

POST	/notifications/connect
	CometD connect

# See the CometD documentation for details.

#### Responses

Code	Reason
200	Ok
500	Internal Server Error

### Usage

curl -X POST

-H "x-api-key: your\_API\_key"

POST /notifications/disconnect CometD disconnect

See the CometD documentation for details.

<sup>-</sup>H "Content-Type: application/json"

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<sup>&</sup>quot;https://api-demo.com/statistics/v3/notifications/connect?"

#### Responses

Code	Reason
200	Ok
500	Internal Server Error

#### Usage

curl -X POST
-H "x-api-key: your\_API\_key"
-H "Content-Type: application/json"

"https://api-demo.com/statistics/v3/notifications/disconnect?"

POST /notifications/handshake CometD handshake

# See the CometD documentation for details. Responses

Code	Reason
200	Ok
500	Internal Server Error

#### Usage

curl -X POST
-H "x-api-key: your\_API\_key"
-H "Content-Type: application/json"

"https://api-demo.com/statistics/v3/notifications/handshake?"

POST /notifications/subscribe
Subscribe to CometD channel notification

#### See the CometD documentation for details.

#### Current channels:

- /statistics/v3/service information about service state
- /statistics/v3/updates statistics updates

#### Responses

Code	Reason
200	Ok
500	Internal Server Error

### Usage

curl -X POST

-H "x-api-key: your\_API\_key"

-H "Content-Type: application/json"

<sup>&</sup>quot;https://api-demo.com/statistics/v3/notifications/subscribe?"

/notifications/unsubscribe POST Unsubscribe from CometD channel notification

## See the CometD documentation for details. Responses

Code	Reason
200	Ok
500	Internal Server Error

## Usage

curl -X POST

-H "x-api-key: your\_API\_key"
-H "Content-Type: application/json"

<sup>&</sup>quot;https://api-demo.com/statistics/v3/notifications/unsubscribe?"