# GENESYS™

# Genesys Multicloud CX Web-based API Reference

## Statistics Notifications API

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# Contents

# Base path: /statistics/v3

| POST | /notifications<br>CometD endpoint |
|------|------------------------------------|

## CometD endpoint
## Responses

| Code | Reason |
|------|--------|
| 200  | Ok     |
| 500  | Error  |

## Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

"https://api-demo.com/statistics/v3/notifications?"
```

| POST | /notifications/connect<br>CometD connect |
|------|-------------------------------------------|

## See the CometD documentation for details.
## Responses

| Code | Reason |
|------|--------|
| 200  | Ok     |
| 500  | Internal Server Error |

## Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

"https://api-demo.com/statistics/v3/notifications/connect?"
```

| POST | /notifications/disconnect<br>CometD disconnect |
|------|-------------------------------------------------|

## See the CometD documentation for details.

## Responses

| Code | Reason |
|------|--------|
| 200 | Ok |
| 500 | Internal Server Error |

## Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

"https://api-demo.com/statistics/v3/notifications/disconnect?"
```

| | |
|------|--------|
| POST | /notifications/handshake<br>CometD handshake |

See the CometD documentation for details.

## Responses

| Code | Reason |
|------|--------|
| 200 | Ok |
| 500 | Internal Server Error |

## Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

"https://api-demo.com/statistics/v3/notifications/handshake?"
```

| | |
|------|--------|
| POST | /notifications/subscribe<br>Subscribe to CometD channel notification |

See the CometD documentation for details.

Current channels:

- /statistics/v3/service - information about service state
- /statistics/v3/updates - statistics updates

## Responses

| Code | Reason |
|------|--------|
| 200 | Ok |
| 500 | Internal Server Error |

## Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

"https://api-demo.com/statistics/v3/notifications/subscribe?"
```

| POST | /notifications/unsubscribe<br>Unsubscribe from CometD channel notification |
|------|------------------------------------------------------------------------|

See the CometD documentation for details.

Responses

| Code | Reason |
|------|--------|
| 200 | Ok |
| 500 | Internal Server Error |

## Usage

```
curl -X POST
-H "x-api-key: your_API_key"
-H "Content-Type: application/json"

"https://api-demo.com/statistics/v3/notifications/unsubscribe?"
```